



GENERAL TERMS ABOUT PAYMENTS FOR RESERVATIONS, DEADLINES AND CONDITIONS FOR CANCELLATIONS AND PENALTIES

Paying your reservation you agree, that you have entered into an agreement by General terms, according to the Bulgarian legislation, you confirm, that you are familiar with them and accept them.

Accommodation and check-out:

Accommodation in Guest-houses “COOP Dobrinishte” – in the town of Dobrinishte is from 14:00 pm to 17:00 pm. In case of late arrival, please inform us in advance, in order to preserve your house.

Checking out of the used house – no later than 12:00 pm.

Hours of check-in and check-out can be changed by additional stipulation.

Terms of payment and reservation’s guarantee:

Full prepayment or minimum 50% deposit is required within 3 days after reservation’s confirmation.

We accept payments to Relax COOP bank account /for reservations, paid at least 3 working days before date of accommodation/.

Reservations, unguaranteed within the specified period, are not kept in Guest-houses “COOP Dobrinishte.

The way of payment must be specified in advance.

Bank account “Relax COOP” ltd

IB AN: BG21 CECB 9790 1093 6685 00

BIC: CECBBSF

CCB – branch of VELIKO TARNOVO

Titular: “Relax COOP” ltd

For the payment order:

In column: “Reason for payment”: PIN and R № (number and name of your reservation)

Please pay attention:

Regarding invoicing the amount, we expect invoice details:

Follow as in:





Guest-houses „COOP Dobrinishte“

Address Neznaen Voin 1 Str., Dobrinishte.
Blagoevgrad, Municipality of Bansko, 2777
Tel. +359 (0) 898 651 304;
Mob. +359 (0) 898 651 305;



www.coopdobrinishte.bg
CoopDobrinishte
www.facebook.com/CoopDobrinishte
info_coopdobrinishte@coophotels.bg



For individuals: three names, PIN, address;

For companies: name, address, UIC, tax number, Responsible Person.

You can receive invoice at place by accommodation or it could be sent at specified from you address.

The reservation is valid after received transfer 50% or 100% of the amount for your stay. You must pay up to 3 working days after confirmation by Guest-houses “COOP Dobrinishte”.

Cancellation of confirmed and guaranteed reservation:

Up to 10 days before date of accommodation – without penalty.

Less than 10 days before date of accommodation, 50% of the amount for the “confirmed package” for the reserved house will be charged.

By no-show without notice less than 3 working days before the event or premature termination of stay, the amount for the entire stay for the reserved house will be charged.

Cancellation must be confirmed in written form by Guest-houses “COOP Dobrinishte”.

If you have further questions, please do not hesitate to contact us again.

Follow as in:

